



# Grove City Parks and Recreation

## Rental Facility Evaluation



*Please help us provide the best customer service possible by completing and returning at your earliest convenience.*

**Facility Location (circle one):** Gantz Large Shelter    Gantz Small Shelter    Gantz Gazebo    Windsor Shelter

**Rental Time (circle one):** 11 a.m.-3 p.m.    4-8 p.m.    All Day      **Rental Day (circle one):** M    T    W    R    F    S    Su

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
<b>1. Upon arrival, the facility I rented was:</b>					
Clean	<input type="checkbox"/>				
Safe	<input type="checkbox"/>				
Attractive	<input type="checkbox"/>				
Equipped with adequate refuse containers	<input type="checkbox"/>				
<b>2. The rental process was simple</b>	<input type="checkbox"/>				
<b>3. The facility was a good value for the fee</b>	<input type="checkbox"/>				
<b>4. Overall, the facility was satisfactory</b>	<input type="checkbox"/>				
<b>5. The city should explore the option of constructing a new facility or facilities</b>	<input type="checkbox"/>				

*Please explain:*

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**8. How did you learn facility rentals are available?** \_\_\_\_\_

**9. Parks and Recreation offer the following benefits (please check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> Safe environments                                 | <input type="checkbox"/> Contributes to a healthy lifestyle |
| <input type="checkbox"/> Positive youth engagement                         | <input type="checkbox"/> Increased quality family time      |
| <input type="checkbox"/> Attracts new resident housing and business growth | <input type="checkbox"/> Other: _____                       |

**10. Which is the best way for your household to receive information about any program, service and/or facility available through the Parks and Recreation Department (please rank your preferences, with 1 as your most preferred method of communication and 8 your least preferred)?**

- |   |  |
|---|--|
| <input type="checkbox"/> Newspaper          | <input type="checkbox"/> Word of mouth         |
| <input type="checkbox"/> Posters and flyers | <input type="checkbox"/> Direct e-mail         |
| <input type="checkbox"/> "The Source"       | <input type="checkbox"/> City entrance signage |
| <input type="checkbox"/> City website       | <input type="checkbox"/> Other: _____          |

**11. If you would like to receive Grove City's free e-newsletter, please provide your e-mail (optional):**

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**12. If you would like a staff person to contact you, please provide your name and phone number (optional):**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**Additional space for comments is available on the back. Thank you!**